



Health Is Good Food

By Dietitian Judith Calvin

By Signing the Consent form you agree to the following terms and conditions.

Terms and Conditions

COVID-19.

Due to Covid-19 all appointments will be conducted online via Whatsapp, Zoom or Skype.

Privacy Policy

- Health Is Good Food will never sell your personal information to outside companies. However, Health Is Good Food will share your email address only to Mailchimp which is a marketing system. We will on occasions email you (via mailchimp) to inform you of sales or promotions or to provide you with up to date evidence that you may find of interest for your condition. We will never send SPAM email. You can unsubscribe to emails at any time.
- Health Is Good Food will, if requested by you, nutritional analyse meal plans or recipes using Nutritics software. This will require us to input your personal details into the software, however Nutritics is also bound by data protect law and is password protected. There terms and conditions can be found on their website.
- Health Is Good Food may have to share you or your child's clinical information to other Health Professionals to help with your treatment. You will be informed and involved in this process. For example, we may write to your GP to ask for some further investigations or ring for more information about you or your child that will help us to make sure that you receive the appropriate treatment.
- Health Is Good Food is required by law to keep accurate records of your personal and clinical information for up to 7 years for adults and up to 7 years for children or until they are 18. These records will be stored in a secure password protected medical and online booking system called Halaxy.

You agree to the dietitians at Health Is Good Food to diagnose, treat and advise you or your child with regard to you or your child's diet and nutrition. You agree to the advice given and implement the advice as best you can in your current circumstances. We agree to provide you with evidence based and practical advice. All goals and action plans are agreed by you or your child.

Payments

1. We require full payment or at least a 50% deposit prior to the appointment. This will be detailed in your appointment letter with options to pay.
2. If you have not made a payment prior to the appointment we will request payment in full at the time of appointment.
3. You will not receive your full written report or any requests for diagnostic tests or onward referrals until payment is made in full.
4. Once payment is made you will receive an invoice via email.
5. We accept card payments via a payment link sent to you via SumUp, via Paypal, or via direct transfer into my account.

Cancellation Policy

1. You can cancel your appointment with full refund up to 24hrs prior to your appointment.
2. If you cancel within 24hrs of your appointment and do not reschedule we will require payment in full which we will be invoiced to you.
3. If you cancel within 24hrs of your appointment and reschedule another appointment we will require 50% of the payment at the time of the cancellation and 50% off the payment at the time of the appointment.

Non Attendance

1. If you do not attend for an appointment and you have not paid your deposit, you will be charged the full amount.
2. If you did not attend for an appointment and you have made prior payment, you will be given the option to reschedule the appointment or lose the payment.

I agree to the above conditions.